

20th Sep 2019

Liquip Non-Genuine Drop Hoses

Dear Valued Customers and Distributors,

It has come to Liquip's attention that there have been several cases countrywide where non-Liquip loading arm drop hoses have been used on Liquip loading arms, which have subsequently failed.

These failures, whilst a serious safety concern, also tarnish the Liquip brand as customers perceive these failures as a Liquip arm failing, not just a drop hose.

With typical flow rates of a loading arm being approximately 1,800 LPM - 2,200 LPM there is real risk that a major incident, serious injury, or death could occur following these types of product failures.

The above highlights the importance of using genuine Liquip drop hoses that are designed, tested and manufactured specifically for use in Liquip loading arms.

To ensure the integrity of loading arms are maintained in accordance with Liquip guidelines, it is recommended that customers request and use only genuine Liquip drop hoses in conjunction with other Liquip manufactured equipment on loading arms.

If you have a requirement for a non-standard loading arm, Liquip's engineering team can design and specify a loading arm specifically to suit that application.

Please refer to the following genuine Liquip part number for Loading Arm drop hoses:

Liquip **Drop Hose** Part Number

LIQ5639P

Description: S/S DROP HOSE 2 MT TTMA FLANGE C/W LIQUIP BRAND STAINLESS STEEL FLANGES

In line with the above and to encourage use of genuine Liquip drop hoses, Liquip have reviewed the list/distributor pricing of our drop hoses effective for orders placed after the 23/9/19.

New list pricing will be AUD\$833.00 ex GST/Freight.

If you have any questions or would like to conduct an on-site survey please contact your local Liquip representative.

Regards,

Liquip

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